



## **Borland Free Clinic- Volunteer Position Description**

Position: Patient Navigator

Reports to: Clinic Manager

### Position Description

The Patient Navigator is responsible for identifying patients with potential barriers to care, and connecting them to community resources to improve their health and welfare.

### Schedule

The Patient Navigator will most likely be working remotely, however may be requested to come into the clinic on clinic days (Monday and Thursday) during clinic hours (3:00-7:00 pm), as appropriate.

### Qualifications

A successful Patient Navigator is professional, compassionate, culturally competent, and organized. This volunteer will need to be able to understand our patients' needs and address them in a culturally sensitive manner. Additionally, the Patient Navigator should have experience working with, and/or knowledge of the available health-promoting community resources and social services. While being bilingual in English and Spanish is not required for this position, it is helpful.

### Specific Responsibilities

- Assist patients in accessing the following community resources:
  - Transportation
  - Affordable medication
  - Vision and dental care
  - Specialty medical services
  - Housing
  - Homelessness
  - Employment
  - Veteran's Benefits
  - Health Insurance